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Postal Regulatory Commission Submitted 10/21/2011 11:47:04 AM Filing ID: 76931 Accepted 10/21/2011

04/08/2011 ASHLEY RISSLER 65972 ROLLING MEADOW RD LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require
meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
There are also various online programs that allow you to ship packages both domestic and internationally. For more information,
visit www.usps.com.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,



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Postal Service Customer Questionaire

Pos	etal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters		V		
C.	Mailing Parcels	V			
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				ď
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				I
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
a.	Resetting/using postage meter	YES	NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	NO		
c.	Assisting senior citizes, persons with disabilities. ect.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ NO		
e.	Other	YES	ON		
	If yes, please explain:	-			
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or før	personal ne	eeds?
		YES	☐ NO		
	Vour letter States Colfornia P.O. is 7.5 miles	away, th	nat isn	corre	ct

3.	If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?
	Better Just as Good No Opinion Worse
4.	If yes, please explain: I sell on Ebay & print most labels online. However if I sell out of the country my package has to be weighed + labeled at the p.o. I will not drive to another p.o. I Sometimes I ship uph 3x a day at For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping California Personal needs California
	Banking Californie Employement
	Social needs California
5.	Do you currently use local businesses in the community?
	Yes No
	If yes, would you continue to use them if the Post Office is discontinued?
	Yes No
Nar	me: Ashley Rissler
Add	dress: 65972 Rolling Meadow Rd Latham Mo 65050
Tel	ephone: 660 458 6710
Dat	e: 3-16-11
	ase add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to nplete this questionnaire.



04/01/2011 EARL KIGER 36727 HILLSVILLE RD LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,



2. D

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X

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Postal Service Customer Questionaire Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following: Monthly Never Daily Weekly Postal Services **Buying Stamps** Mailing Letters Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation X Sending Express Mail Buying stamp-collecting material Other Postal Services Entering permit mailings YES X NO NO Resetting/using postage meter YES Nonpostal Services Picking up government forms YES X NO (such as tax forms) NO Using for school bus stop Assisting senior citizes, persons with disabilities. ect. YES NO If yes, please explain: YES X NO Using public bulletin board Other YES X NO e. If yes, please explain:

you pass another Post Office during business hours while traveli	ng to or from work, or shopping, or for personal needs?
	YES NO
If yes, please explain:	golnd to Dr.

	Better	s to your previous service? Just as Good		No Opinion	Worse
If yes,	please explain:				
For wh	nich of the following does?	o you leave your community? (Che	ck all that appl	y.) Where do you g	o to obtain these
Ø	Shopping				
X	Personal needs				
	Banking				
	Employement				
×	Social needs				
	Yes No	ousinesses in the community? to use them if the Post Office is dis	scontinued?		
ne:	Farl	Kiger			
		Kiger Hillsville RD 158-6755			
dress:					

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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04/08/2011 ELVA SAUDER 36446 HWY E LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the
carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are
available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Stamps are also available online at usps.com, at many ATMs, gas stations, gocery stores, and by calling 1-800-STAMP24.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely.

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04/08/2011

ENOS SAUDER

36446 HWY E LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,



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Postal Service Customer Questionaire

a. Buying Stamps b. Mailing Letters c. Mailing Parcels d. Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings a. Resetting/using postage meter Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizes, persons with disabilities. ect. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO	Pos	tal Services	Daily	Weekly	Monthly	Never
d. Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings a. Resetting/using postage meter Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizes, persons with disabilities. ect. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO	a.	Buying Stamps				
d. Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings a. Resetting/using postage meter Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizes, persons with disabilities. ect. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO	b.	Mailing Letters over weekly and not over				
e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings a. Resetting/using postage meter Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizes, persons with disabilities. ect. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO	c.	Mailing Parcels				□ 6 ^m
f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings yes No Nonpostal Services a. Picking up government forms a. (such as tax forms) b. Using for school bus stop c. Assisting senior citizes, persons with disabilities. ect. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO	d.	Pick up Post Office box mail				4
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings a. Resetting/using postage meter Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizes, persons with disabilities. ect. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO	e.	Pick up general delivery mail				M
Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings a. Resetting/using postage meter Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizes, persons with disabilities. ect. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO	f.	Buying money orders Schoon				
i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings YES NO a. Resetting/using postage meter YES NO Nonpostal Services a. Picking up government forms (such as tax forms) YES NO b. Using for school bus stop YES NO c. Assisting senior citizes, persons with disabilities. ect. YES NO If yes, please explain: d. Using public bulletin board YES NO If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?	g.					5
Other Postal Services a. Entering permit mailings	h.	Sending Express Mail				4
a. Entering permit mailings	i.	Buying stamp-collecting material				V
a. Resetting/using postage meter	Oth	71 0				
Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizes, persons with disabilities. ect. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?	a.	Entering permit mailings	YES	19 NO		
a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizes, persons with disabilities. ect. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?	a.	Resetting/using postage meter	YES	NO		
b. Using for school bus stop c. Assisting senior citizes, persons with disabilities. ect. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?	Nor	npostal Services				
c. Assisting senior citizes, persons with disabilities. ect.	a.		YES	□ NO		
If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?	b.	Using for school bus stop	YES	NO		
d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO	c.	Assisting senior citizes, persons with disabilities. ect.	YES	M NO		
e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO		If yes, please explain:				
e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO				+-	-	
If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO	d.	Using public bulletin board	YES	NO		
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?	e.	Other	YES	NO		
YES NO		If yes, please explain:				
	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for	personal ne	eeds?
If yes, please explain:			YES	I NO		
		If yes, please explain:				

3. pre	viously received Post Office	ier delivery, there will be no chan e box service or general delivery es to your previous service?	ge to your delivery service — processervice, complete this section. How	eed to question 4. If you of do you think carrier
	Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
	Mine of a division of the divi			
	For which of the following d services?	o you leave your community? (C	heck all that apply.) Where do you	go to obtain these
	Shopping fa	tham Colifornia	Versailles Jel	lerson City
	Personal needs	11	11 000	11 40
	Banking Lo	than		
	Employement	Mars		
	Social needs	Lathon and	other places	
	Yes No	ousinesses in the community? o use them if the Post Office is d	iscontinued?	
	: 36446 4	WYE La	thom mo	65050
Telepho	one: 660 - 4	158-6674	Egist, August Face epicolitic authorities and a	
Date:	3-30-1			
Please complet	add any additional commen te this questionnaire.	its on a separate piece of paper a	and attach it to this form. Thank you	ı for taking the time to



04/01/2011

ERIC AND CHRISTINE ZIMMERMAN

67842 MOSER RD LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,



Docket: 1369913 - 65050

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			×	
b.	Mailing Letters		×		
C.	Mailing Parcels			⊠?	
d.	Pick up Post Office box mail	ns <mark>ni </mark> i y			\boxtimes
e.	Pick up general delivery mail		П		\bowtie
f.	Buying money orders				R
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				$\Box s_e$
h.	Sending Express Mail				56
i.	Buying stamp-collecting material				She
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO X		
a.	Resetting/using postage meter	YES	NO IN		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	₩ NO		
b.	Using for school bus stop	YES	⊠ NO		
C.	Assisting senior citizes, persons with disabilities, ect.	YES	₩ NO		
	If yes, please explain:			N -1 - 1	
d.	Using public bulletin board	YES	⊠ NO		- To
e.	Other	YES	⊠ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork or shop	ning or for	personal n	needs?
DU	you pass another rost Office during pushiess flours write traveling to or from w			p-er-e-eriser (.
10.7	De N (2.3) (10) (10) (10) (10) (10) (10) (10) (10	YES	NO NO		
	If yes, please explain:		i v		

And the second s	viously received carrier delivery, there way received Post Office box service or ge	ilciai donito.	elivery service	 proceed to question. How do you thin 	tion 4. If you hk carrier
route deli	very service compares to your previous	service?		_	T Worse
· .	Better Just a	as Good	No Opin	ion L] Worse
If yes	, please explain:				1.04
		and the second s			
		is a schools all tha	t apply) When	e do vou go to obtai	n these
4. For w	hich of the following do you leave your o				
\times	Shopping Latham, Vei	rsailles, Cali	fornia,	(or Jeffers	on City
M	Personal needs N	11 11			
	Banking Latham (Local			
П	Employement No				
	Social needs mostly L				
	most by E	000			
	ou currently use local businesses in the	community?			
5. Do y		Community			
	Yes No		40		
If yes	s, would you continue to use them if the	Post Office is discontinue	0 ?		
	Yes No				
Nama:	Elva Sauder				
Name: /	-//4			10 / 0 1	
Address:	36446 Highway	E, Lati	ian, 1	10 6500	50
	- J	100 1100 1	17/1		
Telephone:	660-458-6386 (ar)	660-958-6	679		
	2 - 2/1				
Date:					
complete u	any additional comments on a separate his questionnaire. The series are glad to have		210.00		1 // /
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Keen	the post office	a pen.	_ 90	va Lauk	En
, p		7			



04/01/2011

ERIC AND CHRISTINA ZIMMERMAN

67842 MOSER RD LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about permit mailing that was input at the Post Office. Responsibility for the permit account will be transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
 available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require
 meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept
 any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the
 following delivery day the carrier will provide change or a bill for the amount over the estimate.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,



2.

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Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			V	
b.	Mailing Letters			V	
C.	Mailing Parcels			V	
d.	Pick up Post Office box mail				V
e.	Pick up general delivery mail			V	
f.	Buying money orders				V
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			V	
h.	Sending Express Mail				V
i.	Buying stamp-collecting material				V
Oth	er Postal Services				
a.	Entering permit mailings	VES YES	□ NO		
a.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	NO		
C,	Assisting senior citizes, persons with disabilities. ect.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	U NO		
e.	Other	☐ YES	MNO		
	If yes, please explain:	([
	ii yes, piedoc explain.				
Do	you pass another Post Office during business hours while traveling to or from wo				eeds?
		YES	WNO (rarely)	
	If yes, please explain:				

	Better	Just as Good	No Opinion	Worse
If y∈	es, please explain:		***	
-				
For v	which of the following do	you leave your community? (Che	ck all that apply.) Where do you go	to obtain these
V	Shopping Very	railler. Gellerson Cit	1,	
	Personal needs	n n	4	
8	Banking	OSCILITATION OF THE RESIDENCE OF THE PROPERTY		
	Employement			
П	Social needs			
	Yes No	usinesses in the community? use them if the Post Office is disc	ontinued?	
	Yes No . would you continue to Yes No	use them if the Post Office is disc		P.
If yes	Yes No would you continue to Yes No Eric + Chr		Mo 65050	
If yes	Yes No Would you continue to Yes No Eric + Chr	use them if the Post Office is discrete	Mo 65050	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Closing the Latham P.O. Would be a huge inconvenience for us! We rarely go to Fortuna, so we would have to make special trips to that P.O. Also, California is at least 12 miles from our house. Again, we go to California 1-2 x per month, so your office use would mean a special trip.

We do not have internet, so we have no way of figuring correct cost of shipping packages or heavy letters. I have done it through the postal carrier several times, and it is NOT a preferred

Closing the post office would mean changing the way we handle the permit mailing for our church. Since we are responsible to get the mailing done, that alone will mean extra time and

Expense to travel to another post office.

Buying stamps... Ordering them through the postal carrier means I have little choice over what I get. I cannot view stamps and choose the new editions or "old" ones I want-

These are some of the more major disadvantages. In short, it may not cost you to close the post office, but it will cost us—the residents of Latham and surromading community—a combined, large, apparently not-considered amount. Please consider keeping the Latham Post Office open.

P.S. I am not aware that "the written proposal is predominately posted for 60 days at affected post offices..." I have been in and but of the post office several times in the past 2 months and never saw a notice until 8 days before the date of the meeting.

Tong to Time To was in a day presence
As well the sands in the Street, in my parter than the make
Generica cries to that the the trade of the
Burning Holomothe Horney a Mary - and Hall Brill miles year street as
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to the said a suiter a with F. land where the said of the most ings.



04/01/2011

EVERETT CHARLES AND VIRGINIA W REINHARDT

36733 HILLVILLE RD LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,



Docket: 1369913 - 65050

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

Р	ostal Services	Daily	Weekly	Monthly	Never
a	Buying Stamps		4		
b.	Mailing Letters	W	1	П	П
C.	Mailing Parcels		TW/	П	
d.	Pick up Post Office box mail		THE STATE OF THE S		THE STATE OF THE S
e.	Pick up general delivery mail		et et		П
f.	Buying money orders		W	П	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		W		
h.	Sending Express Mail			Y	
Í,	Buying stamp-collecting material		П	П	[]/
Ot	her Postal Services			l-mad	1
a.	Entering permit mailings	YES	NO NO		
a.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	NO		
	If yes, please explain:			b. 2= 2	
d.	Using public bulletin board	YES	Пио		
e,	Other	YES	NO		
	If yes, please explain:	120 120	E NO		
Do y	you pass another Post Office during business hours while traveling to or from wo	rk, or shoppi	na, or for ne	rsonal need	15?
		YES	NO NO	oonar need	191
	If yes, please explain:	П 152	NO NO		

3.	previously	iously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you received Post Office box service or general delivery service, complete this section. How do you think carrier ery service compares to your previous service?
		Better Just as Good No Opinion Worse
		please explain: 11 o received are mail thus Snow, ice
4.	For whi	ch of the following do you leave your community? (Check all that apply.) Where do you go to obtain these s?
	W	Shopping
		Personal needs
4. Name		Banking
		Employement
		Social needs
5.	Do you	currently use local businesses in the community?
		Yes No
	If yes, v	vould you continue to use them if the Post Office is discontinued?
		Yes No
Nan	ne: Ev	eret Charles Verginia WKenhardt
Add	ress: 3	6733 Hellsvills Rd Latham Ma 65050
Tele	ephone: (660 458 6770
Date	e: 3	-30-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/01/2011 GRACE WOOD PO BOX 368 LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,



Docket: 1369913 - 65050

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	X			
b.	Mailing Letters	M			
c.	Mailing Parcels		M		
d.	Pick up Post Office box mail	A			
e.	Pick up general delivery mail				
f.	Buying money orders			X	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		A	\boxtimes	
h.	Sending Express Mail			K	
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	М Мо		
a.	Resetting/using postage meter	YES	₩ NO		
Nor	apostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	NO 🖂		
c.	Assisting senior citizes, persons with disabilities. ect.	YES	ои 🏻 (
	If yes, please explain: In Luchend ; Describe 44 times	has to	dot	e Past	2
d.	Using public bulletin board	YES	☐ NO	(3×4.	S! Hell
e.	Other	YES	☐ NO		
_	If yes, please explain: To Do My Postel Business before I	40 A	o h	Jrk.	17
Do	you pass another Post Office during business hours while traveling to or from w			personal ne	eeus? •
	ř.	YES	☐ NO		
	If yes, please explain: They the Closed 3				

		Better	Just as Good		No Opinion	Worse
	If yes	, please explain:				
	For wh		you leave your community?	Check all that appl	y.) Where do yo	u go to obtain these
	X	Shopping Je	Llusm C.Y.	_	15.0	
		Personal needs	,			Victor and Manager and Analysis and
		Banking	alham			
	X	Employement	_		110	as m _{edic} iju
	X	Social needs	asham + Cha	nch	W.E.	
	Do you	/	usinesses in the community?			
	,	Yes No				
	If yes,	would you continue to	use them if the Post Office is	discontinued?		
		Yes No				
ame	6	5600 De	*6d			
ddre	ssD	0. Bux 3.	68			
elepi	none:	260-45	8-6277			
	-	25-20	Harry H. H. F.	-17-13-1		WIT STEEL

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/01/2011

HARLAN AND EDNA J DOWELL

PO BOX 364 LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,



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Postal Service Customer Questionaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		文		
b.	Mailing Letters		X		
c.	Mailing Parcels			X	
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail	X			
f.	Buying money orders		\boxtimes		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		X		
h.	Sending Express Mail			X	
i,	Buying stamp-collecting material		X		
Oth	er Postal Services				
a.	Entering permit mailings	YES	☐ NO		
a.	Resetting/using postage meter	YES	⊠ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	NO X		
c.	Assisting senior citizes, persons with disabilities. ect.	YES	⊠ ио		
	If yes, please explain:				
d.	Using public bulletin board	X YES	□ NO		
e.	Other	YES	M MO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shoor	oing, or for i	personal ne	eeds?
	/ F	YES	NO NO		
	If yes, please explain:	-			

3. 1	previously	received Post (Office box service	there will be no che or general deliver evious service?	nange to your de ery service, com	elivery service plete this sec	e — proceed to quition. How do you	uestion 4. I think carri	lf you er
		Better	ARE NO INTERNO AN	Just as Good		No Opin	ion	₩ Wor	se
	at	please explain:	Not as	good. 1	lice for			nat	mail
4.		ch of the followi	ng do you leave	your community?	(Check all that	apply.) When	e do you go to ol	otain these	
	\boxtimes	Shopping	da	to wal	- mout				
	X	Personal nee	ds da	to Wa	0-Mart	-	Latin V DECREE TAXABLE		
		Banking					Ministra		
	\boxtimes	Employement	dw	ne temil	les fro	n Lat	ham		
	\Box_{j}	Social needs			9				
5.	Do you	currently use lo	cal businesses	in the community?					
		Yes 🗌		-					
	If yes, w	vould you contir	nue to use them	if the Post Office i	s discontinued?				
	[Yes 🔀	No						
Name	e: 4	tailan	A Edna	J. Que	eel	1.1	discher (Lee Land Committee) (Lee Lee Lee Land Committee)	And the second	ins#
Addre	ess: P. (D. Bot	364	Lathas	n, mo	. 105	050		-
Telep	ohone: (060-49	58-623	35			l de la company	No.	
Date:	3-	17-11					ment ment in		
Pleas	se add any blete this q	additional comuestionnaire.	ments on a sep	arate piece of pap	er and attach it	to this form. T	hank you for tak	ing the time	e to



04/01/2011 JACK AND JUDY ALLEE PO BOX 333 LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,



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Postal Service Customer Questionaire

Pos	etal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		X		
b.	Mailing Letters				
C.	Mailing Parcels		Ø		
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail	M			
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail			M	
i.	Buying stamp-collecting material		Ø		
Oth	er Postal Services				
a.	Entering permit mailings	YES	М ио		
a.	Resetting/using postage meter	☐ YES	₩ ио		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	₩ ио		
b.	Using for school bus stop	YES	М №		
C.	Assisting senior citizes, persons with disabilities, ect.	YES	М Мо		
	If yes, please explain:				
d.	Using public bulletin board	YES	M NO		
e.	Other	YES	M NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shops	oing, or for	personal ne	eeds?
177.7	,	YES		.3= =	
	If yes, please explain:				

	Better Just as Good No Opinio	on Worse
If we	es, please explain:	90.00
ii ye	э, реазе ехрапт.	
	X	
	which of the following do you leave your community? (Check all that apply.) Where	do you go to obtain these
servi		
1	Shopping JEFF, CITY, CALIFORNIA	
V	Personal needs CALIFORNIA	
	Banking	
	Employement	P.100 11
П	Social needs	
1		
Dov	ou currently use local businesses in the community?	
Бо у	Yes No	
16		
ii ye:	s, would you continue to use them if the Post Office is discontinued?	
	Yes No	
7	3211	
ne: 🗸	ACK & JUDY ALLEE	VIII
ress. P	0 box 333	
	J BON GOO	
phone:	660-458-6692	imopt suplyant
	1-18-11	
-	0-18-11	



04/01/2011 LARRY E HALL 396 PILOT GROVE RD LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,



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Item Nbr. 21 Page Nbr: 2

Postal Service Customer Questionaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			V	
b.	Mailing Letters		W		
C.	Mailing Parcels				
d.	Pick up Post Office box mail				1
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				. W
h.	Sending Express Mail				V
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO NO		
a.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	NO NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☑ NO	ď.	
e.	Other	YES	TINO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	personal ne	eeds?
		YES YES	NO NO		
	If yes, please explain:	H. s. C	2 KIL		
	yo yig and	wat r	ark 2		

3.	previously	viously received ca y received Post Off very service compa	ice box servic	there will be no chan e or general delivery evious service?	ge to your delive service, complet	ery service — pro e this section. Ho	ceed to question ow do you think ca	4. If you arrier
		Better	ot	Just as Good		No Opinion	v	Vorse
	If yes	, please explain:						
4.	For wh	nich of the following	do you leave	your community? (C	heck all that app	ly.) Where do you	go to obtain the	se
	Ø	Shopping						
		Personal needs	11-40					
	d	Banking						
	d	Employement						
	Z	Social needs						
5.		currently use local Yes Nowould you continue Yes Nowould Yes Nowo	to use them i	the Post Office is di	scontinued?			
Nam	e:	Larvy &	. Hall				20 - 27 - 1 1 - 1	
Addr	ess:	396 P.J.	of Gro	neld L	athem	MO 65	050	
Tele	ohone:	Ce 60 4	-58 64	53	-c= + = -		e = 0 = 1	
Date:		3-23-11		-				
Pleas	se add any olete this q	additional comme uestionnaire.	nts on a separ	ate piece of paper ar	nd attach it to this	s form. Thank you	u for taking the tin	ne to
(0) w	ould se	ne mi	is the	Conven	ience of	owe	
	Pros	~ offic	e in	sur sua	le tour	ľ		
	. 0	L. Land	بديقالية	our sua				



04/01/2011 LATHAM RV SCHOOL 156 SCHOOL ST LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,



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Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following: Daily Weekly Monthly Never Postal Services **Buying Stamps** Mailing Letters b. X Mailing Parcels X Pick up Post Office box mail Pick up general delivery mail e. \times f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured X Mail, Delivery Confirmation, or Signature Confirmation X Sending Express Mail h. Buying stamp-collecting material Other Postal Services YES X NO Entering permit mailings YES NO Resetting/using postage meter a. **Nonpostal Services** Picking up government forms < NO a. (such as tax forms) X NO Using for school bus stop b. NO Assisting senior citizes, persons with disabilities. ect. YES If yes, please explain: Using public bulletin board YES NO M NO YES Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES If yes, please explain:

3. p	reviously	viously received ca v received Post Offi very service compa	ce box servi	, there will be no change ce or general delivery se previous service?	to your delivery serv rvice, complete this s	ice — proceed tection. How do	o questio you think	on 4. If you carrier
	If ves	Better	N/A -	Just as Good	☐ No Op	pinion		Worse
	11 yes,	рісаве схріані.	×				1111	
4.	For wh		do you leav	e your community? (Che	ck all that apply.) Wh	ere do you go to	obtain t	hese
		Shopping	×			and a threath		
		Personal needs				Many Alexandra	JONES CO.	4.5
		Banking				4 100/100		
		Employement		Negation 200	u.M. eris e gara	AT 100 100 100	i ugo	
		Social needs	71	7290		e romane.	A STATE OF THE PARTY.	THE REAL PROPERTY.
		Yes No		if the Post Office is disc	ontinued?			
Name	:	Latham 1	X-X	School	+		-	DUE!
Addre	ess:	156 Sd	1001 5	itreet, La	tham M	0 650	50	III 30.
Telep	hone:	660-45	8-627	1		, who		
Date:		03-25	-11/				Libra	
		y additional comme questionnaire.	nts on a sep	parate piece of paper and	I attach it to this form	. Thank you for	taking the	e time to
		- X						



04/01/2011

LINDA PECK AND THE MCBROOM FAMILY

PO BOX 382 LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to
use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address
forms are available from the Postal Service to assist customers in notifying correspondents of the change.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,



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Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			3	
	b.	Mailing Letters	W			
	c.	Mailing Parcels			Y	
	d.	Pick up Post Office box mail	V			
	e.	Pick up general delivery mail				
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail	$-\Box$			
	i.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	19 NO		
	a.	Resetting/using postage meter	YES	NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	IJ NO		
	b.	Using for school bus stop	YES	YNO		
	c.	Assisting senior citizes, persons with disabilities. ect.	YES	□ NO		
		If yes, please explain:				
			74 - F5	-		
	d.	Using public bulletin board	YES	□ NO		
	e.	Other	YES	NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal ne	eeds?
-		,,	YES	19 NO		
		If yes, please explain:	-			

RECEIVED 3/23/11

		Better	Just as Good	☐ No Opinion	Worse
	If yes,	please explain:			R61779
9					
			10 0/2 124 1 111		
F	or whices	ch of the following do s?	you leave your community? (Check all the	nat apply.) Where do you g	o to obtain these
	Y	Shopping		Allow and an artist and a second	
		Personal needs			
		Banking			
		Employement	en vigo es	e e a nguiente per ac-	
	П	Social needs	-	entionalese neinerari	n a dinimitation
	,				
	o you	currently use local bu	usinesses in the community?		
	Ţ	Yes No			
It	f yes, w	vould you continue to	use them if the Post Office is discontinue	ed?	
	[Yes No			
		^		27 100	11 all
me:		winda Peck	L - Lois Mc Broom	m - Lank Me	Broom
		37441 Hay 1	E Po Box 382	Latham Mo	65050
dress:		660-458-	6648	Mini lin in was in i	ne santa en
dress: lephor	ne:				

We just changed to a Post Office Box a year ago
because our mail box was vandalized twice within a
nouth.

I don't know how much mail was returned to the sender
because it had the old address. I have to go
through a change of address again because the
hatham Post affice is being closed. The Closing
of the hatham Post Office will be an in convenience
for us.

Linda Peck
Po Box 382
Latham Mo 65050

RECEIVED 3/23/11



04/01/2011 ROBERT H ELLIOTT 38962 WATSON RD CALIFORNIA, MO 65018

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,



Other

If yes, please explain:

e.

Do

2.

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Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following: Monthly Never Daily Weekly Postal Services **Buying Stamps** b. Mailing Letters Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material i. Other Postal Services YES Entering permit mailings a. NO Resetting/using postage meter a. Nonpostal Services Picking up government forms YES NO a. (such as tax forms) YES Using for school bus stop b. YES Assisting senior citizes, persons with disabilities. ect. If yes, please explain: YES Using public bulletin board d.

you pass another Post Office during business hours while tra-	veling to or from work, or shopping, or for personal needs?
,	YES NO
If yes, please explain: High Point, mo	PostOffice

NO

YES

Better Just as Good	No Opinion		Worse
If yes, please explain:		1/20	
V V			-
For which of the following do you leave your community? (Che services?	ck all that apply.) Where do you	go to obtain t	hese
Shopping Callenger Lellen	C't & Color	1 150A	vail la
- Caugaina, Figure	ion cuy brain	1,000	11
Personal needs			()
M Banking Tyston-Latham	Bank		
Employement	r ¹⁴ per i no arrian in perpen		Maria and and
Social needs Cathagas Cali	Langua Man	1:000	1011
James James Call	Tarring 1 0.000	occu	184
Do you currently use local businesses in the community?	W 11 11 11 11		0
Yes No			
If yes, would you continue to use them if the Post Office is disc	continued?		
m/ ==			
Yes No	War out or		
18. S. A H 600 07	<i>H</i>		
Meder H. alle	1		
15: 38962 Watson R	di - Californi	1. m	1650
(1) 1100 0710	Charles . (care		
one: $(660)489-2212$	11111		
morch 21,2	011		
7			
add any additional comments on a separate piece of paper an	d attach it to this form. Thank yo	u for taking th	ne time to

Docket: 1369913 - 65050 Item Nbr: 22 Page Nbr: 12



04/08/2011 JERRY FULHR 540 S HWY E LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,



Docket: 1369913 - 65050

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps				
	b.	Mailing Letters		•		
	c.	Mailing Parcels				
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	□ №		
	a.	Resetting/using postage meter	YES	☐ NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	□ NO		
	b.	Using for school bus stop	YES	MO MO		
	c.	Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO		
		If yes, please explain:			7.0	
	d.	Using public bulletin board	YES	☐ NO		
	e.	Other	☐ YES	□ NO	812 1	
	٥.		□	<u> П</u>		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for	personal ne	eeds?
			☐ YES	☐ NO		
		If yes, please explain:				

ame: Jerry Julie ddress: 340 5. Highway = Lathab W. 45050		Better Just as Good	No Opinion	Worse
For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping	lf :	ves, please explain:		median a name
For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping Personal needs Banking Employement Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Me: Jerry July This philary Lathab W, 45050		100		-smill
Shopping Personal needs Banking Employement Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No This No The Strain St				, , , , 9 (o ₁ , m
Personal needs Banking Employement Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Yes No Lathab W. 45 abo			neck all that apply.) where do you	
Banking Employement Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Me: Act of S, High way Telegraphy Latency Telegraphy Lat		Shopping		- North
Employement Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Yes No Answer: Answer		Personal needs	Annual Control of the	
Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No No No SHO 5. High way E Lathab 94, 45050		Banking		
Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No No Ne: Acros July Aress: 340 5. High way E Lathah W. 45000		Employement	· · · · · · · · · · · · · · · · · · ·	- Maria di - m
Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Yes No Yes No A S. High way E Lathah W. 45050 Tress: 340 5. High way E Lathah W. 45050		Social needs		frig A mytter I II
Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Yes No Yes No A S. High way E Lathah W. 45050 Tress: 340 5. High way E Lathah W. 45050				and advantage of the same of t
If yes, would you continue to use them if the Post Office is discontinued? Yes No	Do	you currently use local businesses in the community?		
ne: Jerry Julk liess: 340 5. Highway = Lathab W, 45050		Yes No		
ne: Jerry Fulk ress: 340 5. Highway = Lathab & 45050	If y	es, would you continue to use them if the Post Office is di	scontinued?	
ne: Jerry Julie ress: 540 5, Highway = Lathaby 84, 45050		Yes No		
ress: 340 5. Highway = Lathab W. 45050	/			
ress:) / / /	ne:	en Juli		
	Iress.	140 5. Highway = Lath	ab) 81. 45050	II KOD IIII
	11000.	1,40-488-4843	H III _ I H4 II _	-
ephone (40 - 970 - 4777)	ephone	(40-910-803)		
eH-1-11		1 +1		

Docket: 1369913 - 65050 Item Nbr: 22 Page Nbr: 13



04/08/2011 JUANITA ZIMMERMAN 71481 HWY W TIPTON, MO 65081

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses
generally require regular and effective postal services, and these will always be provided to the suspended Post Office community.
There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers
will continue to use local businesses if the post office is discontinued.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,



Docket: 1369913 - 65050

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

Pos	stal Services	Daily	Weekly	Monthly	Neve
а,	Buying Stamps			V	
b.	Mailing Letters			V	
C.	Mailing Parcels				
d,	Pick up Post Office box mail				
e.	Pick up general delivery mail				
ſ.	Buying money orders	Jude H		V	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\times
h.	Sending Express Mail				X
	Buying stamp-collecting material				\boxtimes
Oth	ner Postal Services				
a.	Entering permit mailings	YES	≥ NO	N/	
a.	Resetting/using postage meter	YES	NO 🔀	BUT STEEL	
No	npostal Services			11.56	
а.	Picking up government forms (such as tax forms)	YES	≥ NO		
),	Using for school bus stop	YES	⊠ мо		
Э.	Assisting senior citizes, persons with disabilities. ect.	YES	⊠ NO		
	If yes, please explain:	4	Little L	old)	
d.	Using public bulletin board	YES	⊠ NO	1.500	7
e.	Other	YES	⊠ №		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from	work, or shop	ping, or for	personal n	eeds?
50	Had show more than it				
	If yes, please explain:				

	iously received carrier delivery, there will be no change to your delivery service received Post Office box service or general delivery service, complete this ery service compares to your previous service?	L I Words
¥	Better Just as Good No C	Opinion Worse
If ves.	please explain:	Mary - Chr.
<u>) = 5,</u>		
For wh		
	Shopping Tipton, California, Jefferson C	ary
V	Personal needs California	
	Banking Latham or Tipton	
. []	Employement	The second second second
	Social needs	manimum — djed m
	Social riosas	
5 Dovo	u currently use local businesses in the community?	
5. Do yo	✓ Yes No	
lfvoc	would you continue to use them if the Post Office is discontinued?	
ii yes	✓ Yes No	
et	uanita Zimmerman	
Address: r	11481 Highway W Tipton, mo 6508	
Telephone:	660-337-6264	
۵	mar. 28, 2011	
	,	or as we lo
Please add complete thi	any additional comments on a separate piece of paper and attach it to this is questionnaire.	form. Thank you for taking the time to
T Fee	I you need to keep the Latham P.O.	open because i
	a soint building with the 4 ather	m Bank. Both
is in	a foil Daillia wire its aunia	
is in are s	I you need to keep the Latham P.O. a joint building with the Latha small but handy services to the	re Community!



04/01/2011

ROBERT HAMILTON

PO BOX 324 LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,



2.

Docket: 1369913 - 65050

Item Nbr: 21 Page Nbr: 2

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

Po	ostal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		D		
b.	Mailing Letters		t		
C.	Mailing Parcels			र्ख	
d.	Pick up Post Office box mail	P(1	
e.	Pick up general delivery mail	Γ		1	ø,
f.	Buying money orders			1	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			1	
h.	Sending Express Mail				Ø,
i.	Buying stamp-collecting material				
Ot	her Postal Services		/		
a.	Entering permit mailings	YES	M NO		
a.	Resetting/using postage meter	YES	M NO		
No	onpostal Services				
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	I NO		
C.	Assisting senior citizes, persons with disabilities, ect.	YES	M NO		
	If yes, please explain:	3 3.		250 111	
			/_		
d.	Using public bulletin board	YES	I NO		
e.	Other	YES	☐ NO		
	If yes, please explain:)
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or før r	personal ne	eds?
	, , , , , , , , -	YES	NO NO	on marketing (119	erinati
	If yes, please explain:				



3.	previously received P	ived carrier delivery, there will be no change to ost Office box service or general delivery serv compares to your previous service?	your delivery service — proce ice, complete this section. How	eed to question 4. If you do you think carrier
	☐ Bette	r Just as Good	No Opinion	Worse
	If yes, please exp	lain:		Michelle Austra
	الهادي وا			minimis Osukin
4.	For whi servir	ving do you leave your community? (Check	all that apply.) Where do you (go to obtain these
	¥	·	- Line of the	-
	ſ	P <u></u>		
	L			
	7.	,		
	V.		www.c.mannings.com.nominative	1000 to 12 (200 to 1
		3		
5.	Yes			Errog mental Survices
	_/	continue to use them if the Post Office is discor	nunueu r	
	Yes	∐ No		
Nam	ne: Kober	I Zeny Hamilton	processor.	ment of a more and
Add	ress: BOX	324 Lathan	Missouri	nder stån gum – n
Tele	ephone: 660-	458-6230- or 1-619	-1676	an mar gran ah ara maria, mar h
Date	3-18-1	7	Pulling with	
Plea				



04/01/2011

THE TIPTON LATHAM BANK

PO BOX 307 LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the
route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

If your know of a location in your community that is interested in providing postal services, the following link guides you to a service that you might be of interest. http://www.uspsstampstogo.com/ Other options may be found at usps.com as well.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,



2.

Docket: 1369913 - 65050

Item Nbr: 21 Page Nbr: 2

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			\boxtimes	
b.	Mailing Letters	×			
c.	Mailing Parcels		ж 🔲	区	
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail	Ø			
f.	Buying money orders				K.
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø	
h.	Sending Express Mail				Ø
į,	Buying stamp-collecting material			×	
Oth	ner Postal Services				
a.	Entering permit mailings	YES	NO IN		
a.	Resetting/using postage meter	YES	⊠ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	M NO		
b.	Using for school bus stop	YES	M NO		
c.	Assisting senior citizes, persons with disabilities. ect.	YES	NO 🖾		
	If yes, please explain:				
d.	Using public bulletin board	☐ YES	Пио		
7.0			_		
e.	Other	YES	∐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	oing, or for	personal n	eeds?
			₩ NO		
	If yes, please explain:				

3.	If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?
	☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse
	If yes, please explain: We take mail over to Post office 3 or 4 times
	A day This way our mail gets delivered on time.
	Once the mail carrier cornes then there won't be any more mail go out.
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these
	Shopping At home Gregore Do Not Leave Community for any of
	Personal needs At home from my own bushess.
	Banking Right here in Latham
	Employement Bight Nerein Lathan
	Social needs Church here in Cathan School here in Latham
5.	Do you currently use local businesses in the community?
	Yes \(\) No
	Yes No If yes, would you continue to use them if the Post Office is discontinued? Would be devastated if Closes. If yes, would you continue to use them if the Post Office is discontinued? Would be devastated if Closes.
	If yes, would you continue to use them if the Post Office is discontinued? Would be devisited of en! Yes \(\subseteq \text{No} \) We need this Post office kept of en!
	a Contiby
Nan	ne: The Tipton LAtham Bank, NA Deanna look tunianable
Add	ress: P.O. BOX 309 LAtham. Mo 65050
Tele	ephone: 660-458-6251
Date	e: 3/18/11
Plea	ase add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to aplete this questionnaire.

RECEIVED 3/21/11



04/01/2011

BILL AND NORMA BLANKENSHIP

PO BOX 314 LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LATHAM Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LATHAM Post Office should be pursued, a formal proposal will be posted in the LATHAM Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,



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Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the LATHAM Post Office for each of the following: Weekly Monthly Never Daily **Postal Services** X **Buying Stamps** X b. Mailing Letters X Mailing Parcels X Pick up Post Office box mail d. Pick up general delivery mail e. f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Some Time X Sending Express Mail X Buying stamp-collecting material i. Other Postal Services YES X NO Entering permit mailings YES NO Resetting/using postage meter **Nonpostal Services** Picking up government forms X NO YES (such as tax forms) YES NO Using for school bus stop YES X NO Assisting senior citizes, persons with disabilities. ect. If yes, please explain: X YES NO Using public bulletin board NO YES Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES X NO If yes, please explain:

	The state of the s	No Opinion Worse
If yes	, please explain:	receiving return
Life		iidmid Stampii
For wh	nich of the following do you leave your community? (Check all that apply es?	.) Where do you go to obtain these
X	Shopping	And the second second second
M	Personal needs	Alian topodels language access
	Banking	TOWNS WHEN STREET
	Employement and a second and the surger to have designed a great second as a s	прирот полужна (пети в под пети в п
V	Social needs	the to making occurrence of
0	would you continue to use them if the Post Office is discontinued? Yes No	interested Services and a service and a serv
ne: \mathcal{B}	P.O. Box 314 LaTham Mc	65050
1000.	460- 458-6697	Andrews authorizing justines.
ephone:		Construction of the second second second second
ephone:	3-23-11	page of electric pulleto based
ephone: e:	3- 23- // ny additional comments on a separate piece of paper and attach it to this questionnaire.	Santies 1

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. There are also various online programs that allow you to ship packages both domestic and internationally. For more information, visit www.usps.com.

5. Concern:

Customers were concerned about obtaining services from the carrier

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R. Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If oustomers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Stamps are also available online at usps.com, at many ATMs, gas stations, godery stores, and by calling 1-800-STAMP24.

Concern:

Customers were concerned about permit mailing

Response:

The customer expressed a concern about permit mailing that was input at the Post Office. Responsibility for the permit account will be transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.

Concern:

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

B. Concern:

Customer expressed a concern about package delivery and pickup

Response:

The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

9. Concern:

Customers asked why their post office was being discontinued while others were retained

Docket: 1365923 + 65050 him Nim 33

Response:

The customer asked why the suspended post office was being discontinued while others Response:

were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and

investigate the feasibility of providing service by alternate means.

Customers guestioned the economic savings of the proposed discontinuance 10. Concern:

> The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position.

The Postal Service estimates a positive annual savings.

Customers were concerned about later delivery of mail 11. Concern:

The customer expressed a concern about delivery time. A customer's location on a Response:

carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route

must cover.

Docket 1369913 - 65050 hem Nhr. 33 Page Nhr. 5

4

A	and the transfer for more	-1	diam		monat	-
20008	advantages	OI.	une	pro	posai	are.

The carrier provides retail services, alleviating the need to go to the post office. Stamps by Mail 1. order forms are provided for customer convenience.

Customers opting for carrier service will have 24-hour access to their mail. 2

Savings for the Postal Service contribute in the long run to stable postage rates and savings for 3. customers.

CBUs can offer the security of individually locked mail compartments. Parcel lockers provide

convenient parcel delivery for customers.

Customers opting for carrier service will not have to pay post office box fees. 5. Saves time and energy for customers who drive to the post office to pick up mail. 6

Some disadvantages of the proposal are:

The loss of a retail outlet and a postmaster position in the community. Retail services are provided 1. by the carrier.

Meeting the carrier at the box to transact business. However, it is not necessary to be present to 2. conduct most Postal Service transactions.

A change in the mailing address. The community name will continue to be used in the new address. 3. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Latham is an unincorporated community located in Moniteau County. The community is administered politically by Moniteau County. Police protection is provided by the Moniteau County Sheriff Department. Fire protection is provided by the Fortuna. Volunteer Fire Department and Latham Fire Department. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses:

Businesses and organizations include: Green Grove Baptist Church Latham R-V School Springhill Christian School Hazel Dell School Prairie Union School South Latham School, none. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Latham Post Office will be available at the California Post Office. Government forms normally provided by the Post Office will also be available at the California Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

Customers expressed concern for those customers with disabilities 1. Concern: who are not able to go to Post Office to pick up their mail

> The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

Customers felt the loss of a post office would have a detrimental effect on the business community

Response:

2 Concern:

Response:

Concern:

Docket: 1369913 - 65050 Lon Nbr. 33 Page Nbr. 6

Response:

The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

4. Concern:

No Concern

Response:

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

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III. EFFECT ON EMPLOYEES

The postmaster was promoted on December 06, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 60,311 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Rental Costs, Excluding Utilities	\$ 42.480 \$ 14.231 + \$ 3.600
Total Annual Costs Less Annual Cost of Replacement Service	\$ 60,311 -\$ 0
Total Annual Savings	\$ 60.311

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Latham, MO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the California Post Office, located 12 miles away.

The postmaster was promoted on December 08, 2008. If the office has a noncareer PMR, they may be separated from the Postal Service. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Latham Post Office provided delivery service to no customers and 22 PO Box customers. The daily retail window transactions averaged 21. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services will be available from the carrier, alleviating the need to travel to a post office for service. The Postal Service will save an estimated \$60,311 annually. A disadvantage to some may be in meeting the carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Latham Post Office , Fortuna Post Office and California Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

DEBBIE WILSHUSEN Manager, Post Office Operations	Date	
Walter Michigen	04/21/2011	
An Amil		

NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION

Date 05/22/2011

Postal Customers of the Latham Post Office. The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Latham Post Office, which was posted 04/21/2011 through 06/22/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Latham Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

DEBBIE WILSHUSEN

1720 MARKET ST ROOM 3000 SAINT LOUIS, MO 63155-9900



07/14/2011

BILL BLANKENSHIP PO BOX 314 LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Latham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.
- You expressed a concern about why the postmaster position was not filled. All management positions were frozen in anticipation of the reorganization efforts.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or commonts, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the LATHAM Post Office.

I. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Effect on Your Community. Please describe any favorable or unfavorable effects that 2. you believe the proposal would have on your community.

Other Comments. Please provide any other views or information that you believe the 3. Postal Service should consider in deciding whether to adopt the proposal.

	Cont. (1997)
ON may 23, 200%	we received as letter
from Randy Steward,	manager Fact Office Operation
And Cothering Lange.	A/manager Consumer affaire
and the state of t	circumstances be good business
Bill Blanken Kohid	Bell Blankenship
Name of Postal Customer	Signature of Postal Customer
10 BOX 314	S. C.

Mailing Address

Date

James to refer additional survey, just to close this

effice. We would like to know why as

new Pastnester was not opened up for

application, as several people in community

need jobs and would be interested.



07/14/2011

ROSELLA FULKS 67101 HWY W LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Latham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter.

- You expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alort the carrier that outgoing mail is to be collected from the mailbox.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and
 vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the
 use of the Community name in addresses.
- You expressed a concern about obtaining accountable mail and large parcels. If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery terms will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen Manager, Post Office Operations 1720 Market St Room 3000

Saint Louis, MO, 63155-9900

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the LATHAM Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you
believe the proposal would have on the regularity or effectiveness of your postal services.

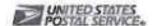
I believe with Latham School and the many letters a packages that go through this office that it will be a unfacorable to the community

Effect on Your Community. Please describe any favorable or unfavorable effects that
you believe the proposal would have on your community.

for me I mail often and necesive packages,

 Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I hope you will take votice of the unfavorable effect on the Community.



07/14/2011

HARLAN AND EDNA J. DOWELL PO BOX 364 LATHAM, MO 65050

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Latham Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

in response to your letter:

- You expressed a concern about obtaining accountable mail and large parcels. If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery from will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and
 vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the
 use of the Community name in addresses.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Suc Wandersee at (314) 436-3645.

Sincerely,

Debbie Wilshusen Manager, Post Office Operations 1720 Market St Room 3000

Saint Louis, MO, 63155-9900

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the LATHAM Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you
believe the proposal would have on the regularity or effectiveness of your postal services.

we Receive a Lot of large packages Through the mail.

If. We had a mail Box on the Road in bad weather a our packages would be damaged. They Stay dry in our post office.

 Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Loosing our fost 077ice would have a big effect on our community in a bad way.

3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

We have a Lot of Pennselvania Dutch and merrno nite People in our town There only

Tras pertation is horse + buggy + Bikes it would we very hard on Them To do bassness elsewere.

Harlan + EdNAJ Dwell

Name of Postal Customer

P.O. Box 3/6/1

Signature of Postal Customer

Signature of Postal Customer

Mailing Address

Latham mo 65050 City, State, and ZIP Code

1

Date





A. Office	ž.							
Name: Araa:	LATHAM GREAT LAKES		District	State, MO GATEWAY PFC	O Zip Code: 65050			
Jongress EAS Grad	sional District: 4 nde: 55		_	County:	Moniteau Finance Number	28453	284530	
Post Offic	ce:	E	Classified Station	Ш		Classified Branch		сро 🗌
his form	is a place	holder for nu	mber 39. There was not a	premature	e appeal r	eceived.		
Prepared	ı by:	Sue Wander	360				Date:	07/14/201
Titlo:		GATEWAY	PFC Post Office Review C	oordinator				3926
Tele No:		(314) 436-36	145				ax No	(661) 365-9708

Analysis of 60-Day Posting Comments

Number of comments returned Total questionnaires sixtributed Favorable comments Unfavorable comments Ma apimon interessed Total comments returned

Postal Concerns

The following postal concerns were expressed

Concern (LinFavorable):

Customers expressed consern about collection of outgoing mail.

Collection of mail will be made by the corner when sensing the routs. The outcomer should agree the flag on the mailtes to elect the currier that outgoing med is to be objected from the intellior.

Constm (Uniferroratic)
 Continuous were sonamed why the postmeoter position was not filled

All management positions were fracen in anticipation of the programmation afform

Concern (UnFeyorsble)

Customara were concerned about having in travel to another Popt Office for service.

Response

Services provided at the Post Office will be available from the center, and quantumes sell must have be travel to propher Post Office for deriver. Most transactions to be not header that center at the mailtance Stamps by Mail and Wassey Order. Application from a ris available to customer convenience. Stamps are also available at many above, and gas instants where qualification from a place of the post of the po

Option (UnFavorable)
 Outlimers were concerned about obtaining accountable mail and large purcels.

If the customer lives less than one-half mile from the line of Hovel, the custom off attempt delivery of accountable neros and large parties to the observers residence, if the customer lives over one-staff trile away or is not form when televary as attempted, a cutter set be inf is the markor. Large planets will be left detact the markor or at a treatment in suspense to the true form of a state of the set of the markor. Attempted believer, it is not to the markor. Attempted believer, it was to the Post Cellus to improve retaining or other at the Post Cellus to improve retaining or other at the post Cellus to improve retaining or other at the post Cellus to improve retaining or other at the post cellus to improve retaining or other at the post Cellus to improve retaining or other at the post cellus to improve retaining the set of the post cellus to improve the post of the post cellus to improve the post of the post cellus to improve the post of the post cellus to 1-800-ASK-LISPS

Nonpostal Concerns

The following nonpostal concerns were expressed

Concern (LinFavorable)

Cultomers expressed concern for loss of community islandly.

A community a during denium from the interest and stably of thirewsents and then use of its name. The Postel Service is helping to preserve community informity by continuing the use of the Continuing Interes in additional.

Concern turnif wvorable)

2. Concern (Lareworsete) Customers were concerned about loss of enginyment in the community

The postmantar possion is varient and there is no quarantee that any replacement accomising would be from the community.

Date	of Post	ng: 04/21/2011	

Posting Round Date:

Date of Removal: 06/22/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE LATHAM, MO POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE
(REVISED)

DOCKET NUMBER 1369913 - 65050

Docket: (369913 - 65050 Juni Nbc: 4) Page Nbr: 2

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Latham, MO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the California Post Office, located 12 miles away.

The postmaster position became vacant when the postmaster was promoted on December 08, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: declining needs of customers in addition to the postmaster vacancy. Effective and regular service can be provided to the area by a carrier that already delivers in the area and through alternate access. Businesses interested in selling stamps in the area should contact the postal service or go to www.uspsstampstogo.com.

The Latham Post Office, an EAS-55 level, provides service from 7:15 a.m. to 12:00 p.m. and 12:30 p.m. to 3:30 p.m. Monday - Friday, 09:00 - 11:00 Saturday and lobby hours of 8:00 a.m. to 3:00 p.m. on Monday - Friday and 9:30 a.m. to 1:00 p.m. on Saturday to 22 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 21 transaction(s) accounting for 22 minute(s) of retail workload daily. With minimal workload, the Postal Service feets that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$45,549 (119 revenue units) in FY 2008; \$46,312 (121 revenue units) in FY 2009; and \$37,511 (98 revenue units) in FY 2010. There were one permit mailer(s) or postage meter customer(s).

On March 30, 2011, representatives from the Postal Service were available at the Latham Post Office to answer questions and provide information to customers. 25 customer(s) attended the meeting.

On March 15, 2011, 30 questionnaires were distributed to delivery customers of the Latham Post Office. Questionnaires were also available over the counter for retail customers at the Latham Post Office. 19 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 2 favorable, 11 unfavorable, and 6 expressed no opinion.

One congressional inquiry was received on April 26, 2011.

Response:

A petition supporting the retention of the Latham Post Office was received on April 14, 2011, with 197 signatures. If this proposal is implemented, delivery and retail services will be provided by the California Post Office, an EAS-18 level office. Window service hours at the California Post Office are from 8:00 a.m. to 4:30 p.m., Monday through Friday, and 8:00 a.m. to 12:00 p.m. on Saturday. There are 89 post office boxes available.

Retail service is also available at the Fortuna Post Office an EAS-11 level office, located seven miles away. Window service hours at Fortuna Post Office are from 7:00 a.m. to 3:45 p.m., Monday through Friday and 7:00 a.m. to 8:45 a.m. on Saturday. There are 21 post office boxes available for rent.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

100	Concern:	letters and packages
	Response:	The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

Concern: Customers expressed concern about collection of outgoing mail

The customer expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

If your know of a location in your community that is interested in providing postal services, the following link guides you to a service that you might be of interest. http://www.uspsstampstogo.com/ Other options may be found at usps.com as well.

Customer expressed a concern about the inability of the rural carrier to weigh and rate

3 Concern: Customers were concerned about a change of address

Response: The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying

correspondents of the change

Concern: Customers were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. There are also various online programs that allow you to ship packages both domestic and internationally. For more information, visit www.usps.com.

5. Concern:

Customers were concerned about obtaining services from the carrier

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Stamps are also available online at usps.com, at many ATMs, gas stations, godery stores, and by calling 1-800-STAMP24.

6. Concern:

Customers were concerned about permit mailing

Response:

The customer expressed a concern about permit mailing that was input at the Post Office. Responsibility for the permit account will be transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.

7 Concern:

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the meilbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

8 Concern:

Customers expressed concern about collection of outgoing mail.

Response:

Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to afert the carrier that outgoing mail is to be collected from the mailbox.

9. Concern:

Customers were concered why the postmaster position was not filled.

Response:

All management positions were frozen in anticipation of the reorganization efforts:

Docker, 1369913 - 65050 Stem Nbr. 41 Pont Nbr. 4

10. Concern:

Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24

11 Concern:

Customers were concerned about obtaining accountable mail and large parcels.

Response:

If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left cutside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

12. Concern:

Customer expressed a concern about package delivery and pickup

Response:

The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

13. Concern:

Customers asked why their post office was being discontinued while others were retained

Response:

The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

14. Concern:

Customers questioned the economic savings of the proposed discontinuance

Response:

The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive annual savings.

15. Concern:

Customers were concerned about later delivery of mail

Response:

The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

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2

Some advantages of the proposal are:

The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post

office. Stamps by Mail order forms are provided for customer convenience.

Customers opting for carrier service will have 24-hour access to their mail.

3 Savings for the Postal Service contribute in the long run to stable postage rates and savings for

customers

CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient

parcel delivery for customers.

Customers opting for carrier service will not have to pay post office box fees.
 Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

The loss of a retail outlet and a postmaster position in the community. Retail services may be provided

by the rural or contract delivery carrier.

Meeting the rural or contract delivery carrier at the box to transact business. However, it is not

necessary to be present to conduct most Postal Service transactions.

A change in the mailing address. The community name will continue to be used in the new address. A

carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Latham is an unincorporated community located in Moniteau County. The community is administered politically by Moniteau County. Police protection is provided by the Moniteau County Sheriff Department. Fire protection is provided by the Fortuna Volunteer Fire Department and Latham Fire Department, The community is comprised of Farmers and small Menonite population, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Green Grove Baptist Church Latham R-V School Springhill Christian School Hazel Dell School Prairie Union School South Latham School, none . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Latham Post Office will be available at the California Post Office. Government forms normally provided by the Post Office will also be available at the California Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

Concern:

Customers expressed concern for those customers with disabilities
who are not able to go to Post Office to pick up their mail

disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an

extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

The customer expressed a concern about those customers with

Concern: Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

Customers felt the loss of a post office would have a detrimental effect on the business community

Concern:

Response:

Response:

3

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Response: The customer expressed a concern about the detrimental effect the

loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

Concern: Customers expressed concern for loss of community identity.

Response: A community's identity derives from the interest and vitality of its

residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community

name in addresses.

Concern: Customers were concerned about loss of employment in the

community.

Response: The postmaster position is vacant and there is no guarantee that

any replacement postmaster would be from the community.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster was promoted on December 08, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 33,035 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 23,026 \$ 7,714 + \$ 3,600
Total Annual Costs Less Annual Cost of Replacement Service	\$ 34,340 <u>- \$ 1,305</u>
Total Annual Savings	\$ 33,035

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Latham, MO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the California Post Office, located 12 miles away.

The postmaster was promoted on December 08, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Latham Post Office provided delivery and retail service to 22 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 21. There are one permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$33,035 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VIL NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Latham Post Office , Fortuna Post Office and California Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

DEBBIE WILSHUSEN
Manager, Post Office Operations

U.S. Potent Ser POST OFFICE CLOSING OR CONS Fact Sheet	SOLIDATION PROPOSAL		Frepared
1. Post Office Name	1. State and ZIF + 4 Code		\$7/13/20
1, ATHAW 4. Blaintet, Customer Service 8. Area, Customer Service	MD, 65050-1000	17. Congress	onal Diabact
GATEWAY FFC GREAT LAKES	Monteeu		
I. Hassen for Proposal to Discontinue declining riends of customers in addition to the southnesser vacancy. Effective and regular solinication to provided to the area by a center that afreedy defivers in the area and through difernals access. Businesses interested in celling starrings in the area should contact the postal conice or go to www.uspostampologe.com.	2	Proposted Fermanes	Alternate Service
11. Staffing		2. Hours of Service	V 1270
a. PM PM Vacancy Resour & Clark was promoted Occupsed 12/09/2008	a. Time M.F 7-15 a.m. to 12:00 p.m. and 12:30 p.m. to 2:30 p.m.	Sat 09:50 - 11:00	Tiple Window Rours Per Week
ti OC Darret MicroGareer	a Lobby Time WF BGD am is 0.00 p.m.	Sal 9:30 a.m. to 1:00 p.m.	45.75
EAS-55 Development of Career 0 No of Non-Career 0 No of Non-Career 0 No of Non-Career 1 No of Others 9 No of Career 2 No of Non-Career 1			
13. Number of Customers Served	(4:)	Daily Volume (Pieces)	
a. Getteral Delivery 8	Types of Mail	Wecelved	Disparched
b. P.O. Box 32	a First-Class	57	689
E City Delivery 0	b. Newspaper	211	68
d, Rycal Delivery 0	s. Percel	6	21
e, Highway Contract Route Box 5	If Other	-11	102
1. Trains 22	e, Total	160	897
g No. Receiving Duplicate Service 0	1. No. of Postage Meters		0.
n, Average No. Daily Transactions 21.20	g, No, of Permits		
Finances s, PV 2000 2010	Reseipta 8.45.548 9.46.352 \$ 37.511	h. EAS Step 1 PM Basic Salary (no Cole) 5 23026	c. PM Frings Benefit (33.5% of b.) 87,714
Pitalal Owner Pitalal Owner	iches? Tex Mo (f	100	
17. Schools, Churches and Organization in Service Area No. 8 Green Grove Baptist Church Latham R-V School Springhill Christian School Histell Dell School Prierie Union School South Latham School	18 Administrative/Emanacon Nama CALIFORNIA Window Service Hours, M-FP	EAS Level 18 00 a.m. to 4.30	Ntes hway 120 800 s.m. in 1200 App.m.
		Altitus s	at 24-fears
18. Businesses in Genetic Area; No. 15.	Lottly Hours M-F2 PD Boxes Available 99 10, Newest Post Office (V dV Name FORTUNA Whitter Service Hours M-F7	ferent from above) EAS +1 Level	Méts Away 7.1
21.74%	Lottly Hours M-F2 PO Boxes Available 69 10. Newest Post Office (V dV Name FORTUNA Ventore Service Hours M-F7 Lobby Hours M-F7 PO Boxes Available 21 send by	Erent From Above) EAS 61 Level 61 00 a.m. to 3 45 p.m. 52	Mers Away 7.1 177:00 a.m. to 645 a.s. 177:00 a.m. to 920 a.s.
	Lottly Hours M-FZ PO Boxes Available 99 20, Newest Poel Office (PdV Name FORTUNA Wedow Service Hours M-FZ Lobby Hours M-FZ PO Boxes Available 21	Erent From Above) EAS 61 Level 61 00 a.m. to 3 45 p.m. 52	Méts Away 7.1

11



07/26/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record

LATHAM

Docket Number 1369913 - 65050

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

DAVID MARTIN District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Diffice Name	State, ZIP Code	LATHAM SHO STORE	man	
EAS Level:	217 50016	LATHAM, MO, 65058-1000		
District County		GATEWAY PFC		
		Congressione	i District	4
Proposal		Close C	onsolidate	
Reason For P	ropsed:	was promoted		
Ahernate Sen	vice Proposed	Highway Contract Rout	e Service	
Customers At	fected	100-200-000	20,000	
Post Office	Box	22		
General De	livery	0		
Rural Route	i.	0		
Highway Co	entraid Route (HCR)	0		
City Route	SANTERALIS AND AND AND SANTE	0		
Intermediati	e Hural	0		
Intermediate	HCR	0		
Total numb	er of customers:	22		
OMENCE OF				
Date	Action			
	Office suspended. Reason suspended:			
	Suspension notice sent to Headquarters.			
12/08/2008	Postmaster vacancy occurred, Reason, we DIC Career 9 Noncareer 1 Other E.			
02/15/2011	District manager authorization to study	imployees. 1		
nonserver a	Questionnaires sent to customers. Number	r sent: 30 Number Returned: 15		
03/15/2011	Analysis Favorable 2 Untavorable 11 I	No Opinion 6		
04/14/2011	Petition received. Number of signatures: 19 Concerns expressed	97		
	macmum degree of service, not serve best it	interests; petition to save		
04/26/2011	Congressional inquiry received: Yes			
	Concerns expressed bulanesses, travel (horse and buggyrbicyde)			
04/20/2011	Proposal and checklist sent to district for re	eview.		
	Sovernment Relations and Retail Operation	ins natified by district 10 days bel-	are the 60-day posting (PS Form 4620	
04/11/2011	attached). Proposal and invitation for comments posts	ed and month flored		
06/24/2011	Proposal and invitation for comments remo			
	Comment Analysis			
None	Favorable 9 Unfavorable 3 No Opinion Premature PRC appeal received	0.3		
11000	Concerns expressed:			
07/13/2011	Updated PS Form 4920 completed (if nece	meary)		
07/26/2811	Certification of the official record.			
07/26/2011	District transmittal of official record to vice ; president, Area Operations.	president, Derivery and Retail, an	d copy of transmittal letter to vice	
08/04/2011	Headquarters logged in official record (option	ion entry).		
	Report returned to district for additional co-	naideration.		
	Record returned as not warranted	200		
_	Final determination posted at affected office Final determination removed and round-day	C. Paul C. Train Control of the Cont		
	Postal Bulletin Post Office Change Announ	A CONTRACTOR OF THE CONTRACTOR		
	No appeals letter received from Headquart	ers		
	Appeal to PRC reserved.			
	PRC opinion received on appeal Affirmed Remanded	USPS Withdrawn:		
	Address management systems hotified to u			
- 1	Discontinuance announced in Postal Build	in No. Effective date		
eview Coords	nator/person most familiar with the case:			
and the second	resolution in the constitution of the constitu			
	SUE WANDERSEE Name/Title		(314) 436-3645 Telephone Number	
			vanipasse number	
	SUE WANDERSEE		(314) 436-3645	
	District Fest Office Review Cooldinates	7	Telephone Number	



07/26/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS UNITED STATES POSTAL SERVICE 475 L'ENFANT PLAZA ROOM 5621 WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Latham Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Sue Wandersee, Post Office Review Coordinator, at (314) 436-3645 or Cynthia Bolles Manager Post Office Operations.

DAVID MARTIN DISTRICT MANAGER 1720 MARKET ST ROOM 3000 SAINT LOUIS, MO 63155-9900

Enclosures:

One copy of record (http://hqcsopps.usps.gov/public/dis/4J/P1369913.pdf)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, GREAT LAKES Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the LATHAM was received by 08/04/2011.

Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700 WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

*Note: The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.

Date of Posting: 08/05/2011

Date of Removal: 09/06/2011

FINAL DETERMINATION TO CLOSE THE LATHAM, MO POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1369913 - 65050

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Latham, MO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the California Post Office, located 12 miles away.

The postmaster position became vacant when the postmaster was promoted on December 08, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: declining needs of customers in addition to the postmaster vacancy. Effective and regular service can be provided to the area by a carrier that already delivers in the area and through alternate access. Businesses interested in selling stamps in the area should contact the postal service or go to www.uspsstampstogo.com.

The Latham Post Office, an EAS-65 level, provides service from 7:15 a.m. to 12:00 p.m. and 12:30 p.m. to 3:30 p.m. Monday - Friday, 08:00 - 11:00 Saturday and lobby hours of 8:00 a.m. to 3:00 p.m. on Monday - Friday and 9:30 a.m. to 1:00 p.m. on Saturday to 22 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders, special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services, and the acceptance and dispatch of all classes of mail.

The retail window averaged 21 transaction(s) accounting for 22 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$45,549 (119 revenue units) in FY 2008; \$46,312 (121 revenue units) in FY 2009; and \$37,511 (98 revenue units) in FY 2010. There were one permit mailer(s) or postage meter customer(s).

On March 30, 2011, representatives from the Postal Service were available at the Letham Post Office to answer questions and provide information to customers. 25 customer(s) attended the meeting.

On March 15, 2011, 30 questionnaires were distributed to delivery customers of the Latham Post Office. Questionnaires were also available over the counter for retail customers at the Latham Post Office. 19 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 2 favorable, 11 unfavorable, and 6 expressed no opinion.

One congressional inquiry was received on April 26, 2011.

A petition supporting the retention of the Latham Post Office was received on April 14, 2011, with 197 signatures.

When this final determination is implemented, delivery and retail services will be provided by the California Post Office, an EAS-18 level office. Window service hours at the California Post Office are from 8:00 a.m. to 4:30 p.m., Monday through Friday, and 8:00 a.m. to 12:00 p.m. on Saturday. There are 89 post office boxes available.

The proposal to close the Latham Post Office was posted with an invitation for comment at the Latham Post Office . Fortuna Post Office and California Post Office from April 21, 2011 to June 22, 2011. The following additional concerns were received during the proposal posting period:

Concern: Customers expressed concern about collection of outgoing mail.

Response: Collection of mail will be made by the carrier when serving the route. The customer should

raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the

mailbox.

Concern: Customers were concered why the postmaster position was not filled.

Response: All management positions were frozen in anticipation of the reorganization efforts.

Concern: Customers were concerned about having to travel to another Post Office for service.

Response: Services provided at the Post Office will be available from the carrier, and customers will

not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas

stations where customers may already shop, online at usps.com, or by calling

1-800-STAMP-24.

Concern: Customers were concerned about obtaining accountable mail and large parcels.

destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Stamps are also available online at usps.com, at many ATMs, gas stations, godery stores, and by calling 1-800-STAMP24.

Concern: Customers were concerned about permit mailing

Response:

The customer expressed a concern about permit mailing that was input at the Post Office.

Responsibility for the permit account will be transferred to the administrative Post Office.

Mailings must be submitted to that office for verification. Customers interested in obtaining

a permit should contact the administrative postmaster.

Concern: You were concerned about having to travel to another post office for service.

Response: The customer expressed a concern about having to travel to another post office for service.

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available.

for customer convenience.

Concern: Customer expressed a concern about package delivery and pickup

Response: The customer expressed a concern about package delivery and pickup. Rural carriers will

deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated

place, such as on your porch or under a carport.

Concern: Customers asked why their post office was being discontinued while others were retained

Response: The customer asked why the suspended post office was being discontinued while others

were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and

investigate the feasibility of providing service by alternate means.

Concern: Customers questioned the economic savings of the proposed discontinuance

Response: The customer questioned the economic savings of the proposed discontinuance. Carrier

service is more cost-effective than maintaining a postal facility and postmaster position.

The Postal Service estimates a positive annual savings.

Concern: Customers were concerned about later delivery of mail

Response: The customer expressed a concern about delivery time. A customer's location on a

carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route

must cover.

Some advantages of the proposal are:

- The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
- Customers opting for carrier service will have 24-hour access to their mail.

- Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
- CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
- 5. Customers opting for carrier service will not have to pay post office box fees.
- 6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

- The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
- Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to 2. conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address. A carrier route address 3. will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Latham is an unincorporated community located in Moniteau County. The community is administered politically by Moniteau. County. Police protection is provided by the Moniteau County Sheriff Department. Fire protection is provided by the Fortuna Volunteer Fire Department and Latham Fire Department. The community is comprised of Farmers and small Menonite population. and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Green Grove Baptist Church Latham R-V School Springhill Christian School Hazel Dell School Prairie Union School South Latham School, none. Residents may travel to nearby communities for other supplies and services.

Nonnestal conjugat provided at the Latham Days Office will be a substitute to the

pro	wided by the Post Office will also be available at the Ca	lifornia Post Office or by contacting your local government agency.
The	e following nonpostal concerns were expressed from qui ngressional inquiry:	estionnaires, the community meeting, on the petition, and on the
铌	Concern:	Customers expressed concern for those customers with disabilities who are not able to go to Post Office to pick up their mail
	Response:	The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
2	Concern:	Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.
	Response:	The oustomer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
3.	Concern:	Customers felt the loss of a post office would have a detrimental

effect on the business community

Response: The customer expressed a concern about the detrimental effect the

loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

Concern: Customers expressed concern for loss of community identity.

Response: A community's identity derives from the interest and vitality of its

residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community

name in addresses.

5. Concern: Customers were concerned about loss of employment in the

community.

Response: The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster was promoted on December 08, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 33,035 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 23,026 \$ 7,714 + \$ 3,600	
Total Annual Costs Less Annual Cost of Replacement Service	\$ 34,340 - \$ 1,305	
Total Annual Savings	\$ 33 035	

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the Latham, MO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the California Post Office, located 12 miles away.

The postmaster was promoted on December 08, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Latham Post Office provided delivery and retail service to 22 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 21. There are one permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$33,035 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials, Copies of all materials upon which this final determination is based are available for public inspection at the Latham Post Office , Fortuna Post Office and California Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Latham Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW. Suite 200, Washington DC 20268-000t. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Latham Post Office , Fortuna Post Office and California Post Office during normal office hours.

Man Klastilly		
- Comment	08/05/2011	
Dean J Granholm Vice President of Delivery and Post Office Operations	Date	



08/05/2011

OFFICER-IN-CHARGE/POSTMASTER Latham Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Latham Post Office Final Determination Docket No. 1369913 - 65050

Please post in the lobby the enclosed final determination to close the Latham Post Office. The final determination must be posted in a prominent place from 08/05/2011 through close of business on 09/06/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 09/07/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

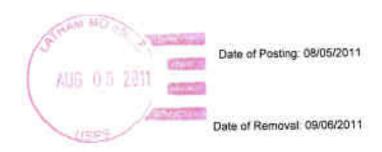
If there are any questions, please contact me at (314) 436-3645.

Sincerely,

SUE WANDERSEE

POST OFFICE REVIEW COORDINATOR

1720 MARKET ST ROOM 3000 SAINT LOUIS, MO 63155-9900





FINAL DETERMINATION TO CLOSE THE LATHAM, MO POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1369913 - 65050

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

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The office was studied for possible closing or consolidation due to the following reasons: declining needs of customers in addition to the postmaster vacancy. Effective and regular service can be provided to the area by a carrier that already delivers in the area and through alternate access. Businesses interested in selling stamps in the area should contact the postal service or go to www.uspsstampstogo.com.

The Latham Post Office, an EAS-55 level, provides service from 7:15 a.m. to 12:00 p.m. and 12:30 p.m. to 3:30 p.m. Monday - Friday .09:00 - 11:00 Saturday and lobby hours of 8:00 a.m. to 3:00 p.m. on Monday - Friday and 9:30 a.m. to 1:00 p.m. on Saturday to 22 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders, special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services, and the acceptance and dispatch of all classes of mail.

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Concern: Customers expressed concern about collection of outgoing mail.

Response: Collection of mail will be made by the carrier when serving the route. The customer should

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mailbox

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Response: All management positions were frozen in anticipation of the reorganization efforts:

Concern: Customers were concerned about having to travel to another Post Office for service.

Response: Services provided at the Post Office will be available from the carrier, and customers will

not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas

stations where customers may already shop, online at usps.com, or by calling

1-800-STAMP-24.

Concern: Customers were concerned about obtaining accountable mail and large parcels.

Response:

If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left cutside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. Concern:

Customer expressed a concern about the inability of the rural carrier to weigh and rate

letters and packages

Response:

The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

2 Concern:

Customers expressed concern about collection of outgoing mail

Response:

The customer expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

If your know of a location in your community that is interested in providing postal services, the following link guides you to a service that you might be of interest. http://www.uspsstampstogo.com/ Other options may be found at usps.com as well.

Concern:

Customers were concerned about a change of address

Response:

The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

4. Concern:

Customers were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. There are also various online programs that allow you to ship packages both domestic and internationally. For more information, visit www.usps.com.

Concern:

Customers were concerned about obtaining services from the carrier

Response:

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made psyable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its

destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Stamps are also available online at usps.com, at many ATMs, gas stations, godery stores, and by calling 1-800-STAMP24.

Concern: Customers were concerned about permit mailing

Response: The customer expressed a concern about permit mailing that was input at the Post Office.

Responsibility for the permit account will be transferred to the administrative Post Office.

Marings must be submitted to that office for verification. Customers interested in obtaining

a permit should contact the administrative postmaster.

Concern: You were concerned about having to travel to another post office for service.

Response: The customer expressed a concern about having to travel to another post office for service.

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available.

for customer convenience.

8. Concern: Customer expressed a concern about package delivery and pickup

Response: The customer expressed a concern about package delivery and pickup. Rural carriers will

deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated

place, such as on your porch or under a carport.

Concern: Customers asked why their post office was being discontinued while others were retained

Response: The customer asked why the suspended post office was being discontinued while others

were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and

investigate the feasibility of providing service by alternate means.

Concern: Customers questioned the economic savings of the proposed discontinuance

Response: The customer questioned the economic savings of the proposed discontinuance. Carrier

service is more cost-effective than maintaining a postal facility and postmaster position.

The Postal Service estimates a positive annual savings.

Concern: Customers were concerned about later delivery of mail

Response: The customer expressed a concern about delivery time. A customer's location on a

carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures; to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

Some advantages of the proposal are:

 The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.

Customers opting for carrier service will have 24-hour access to their mail.

- Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
- CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
- 5. Customers opting for carrier service will not have to pay post office box fees.
- Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

- The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
- Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Latham is an unincorporated community located in Moniteau County. The community is administered politically by Moniteau County. Police protection is provided by the Fortuna Volunteer Fire Department and Latham Fire Department. The community is comprised of Farmers and small Menonite population, and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Green Grove Baptist Church Latham R-V School Springhill Christian School Hazel Dell School Prairie Union School South Latham School, none. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Latham Post Office will be available at the California Post Office. Government forms normally provided by the Post Office will also be available at the California Post Office or by contacting your local government agency.

Customers expressed concern for those customers with disabilities

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1.	Concern:	who are not able to go to Post Office to pick up their mail
	Response:	The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
2.	Concern:	Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community
	Response:	The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
3.	Concern:	Customers felt the loss of a post office would have a detrimental effect on the business community

The customer expressed a concern about the detrimental effect the Response:

loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

Customers expressed concern for loss of community identity. Concern:

A community's identity derives from the interest and vitality of its Response:

residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community

name in addresses.

Customers were concerned about loss of employment in the Concern:

community.

The postmaster position is vacant and there is no guarantee that Response:

any replacement postmaster would be from the community.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster was promoted on December 08, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 33,035 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA)	\$ 23,026
Fringe Benefits @ 33.5%	\$ 7,714
Annual Lease Costs	+ \$ 3,600
Total Annual Costs	\$ 34,340
Less Annual Cost of Replacement Service	<u>- \$ 1,305</u>
Total Annual Savings	<u>\$ 33,035</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the Latham, MO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the California Post Office, located 12 miles away.

The postmaster was promoted on December 08, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Latham Post Office provided delivery and retail service to 22 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 21. There are one permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$33,035 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Latham Post Office , Fortuna Post Office and California Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Latham Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000l, Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Latham Post Office , Fortuna Post Office and California Post Office during normal office hours.

Dan Ston 100		
- Sand	08/05/2011	
Dean J Granholm Vice President of Delivery and Post Office Operations	Date	



Date of Posting: 08/05/2011

Date of Removal: 09/86/2011



FINAL DETERMINATION TO CLOSE THE LATHAM MO POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1389913 - 85050

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Latham, MO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the California Post Office, located 12 miles away.

The postmaster position became vacant when the postmaster was promoted on December 08, 2006. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: declining needs of customers in addition to the postmister vaccincy. Effective and regular service can be provided to the area by a carrier that already delivers in the area and through alternate access. Businesses into rested in selling stamps in the area should contact the postal service or go to www.uspsstampstogo.com.

The Lasham Post Office, an EAS-55 level provides service from 7.15 a.m. to 12.00 p.m. and 12.30 p.m. to 3.30 p.m. Monday - Friday, 09.00 - 11.00 Saturday and lobby hours of 8.00 a.m. to 3.00 p.m. on Monday - Friday and 9.30 a.m. to 1.00 p.m. on Saturday to 22 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders, special services such as Registered Mail, Certified Mail, Insured Mail, 000 Mail, and Express Mail services, and the acceptance and dispatch of all classes of mail.

The retail window averaged 21 transaction(s) accounting for 22 minute(s) of retail workload daily. With minimal workload, the Postal Service feets that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$45,549 (-119 revenue units) in FY 2008; \$46,312 (-121 revenue units) in FY 2009; and \$37,511 (-98 revenue units) in FY 2010. There were one primit mailer(s) or postage meter customer(s).

On March 30: 2011, representatives from the Postal Service were available at the Lathum Post Office to answer questions and provide information to customers, 25 customer(s) attended the meeting.

On March 15, 2011, 30 questionnaires were distributed to delivery customers of the Latham Post Office. Questionnaires were also available over the counter for retail customers at the Latham Post Office. 19 questionnaires were returned, Responses regarding the proposed alternate service were as follows: 2 favorable: 11 unfavorable, and 6 expressed no opinion.

One congressional inquiry was received on April 26: 2011.

A petition supporting the retention of the Latham Post Office was received on April 14, 2011, with 197 signatures

When this final determination is implemented, delivery and retail services will be provided by the California Post Office, an EAS-18 level office. Window service hours at the California Post Office are from 8.00 a.m. to 4.00 p.m. Monday through Friday, and 8.00 a.m. to 12.00 p.m. on Saturday. There are 89 post office boxes available.

The proposal to close the Latham Post Office was posted with an invitation for comment at the Latham Post Office. Fortuna Post Office and California Post Office from April 21, 2011 to June 22, 2011. The following additional concerns were received during the proposal posting period.

1.	Concern:	Customers expressed concern about collection of outgoing mail.
	Response:	Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.
2.	Concern:	Customers were concered why the postmaster position was not filled
	Response:	All management positions were frozen in anticipation of the reorganization efforts.
3	Concorn:	Customers were concerned about having to travel to another Post Office for service
	Response:	Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps com, or by calling 1-800-STAMP-24.

4 Concern: Customers were concerned about obtaining accountable mail and large parcels.

Responsa:

If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken lipick to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at using common by calling 1-800-ASK-USPS.

The following riorpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the concressional inquiry.

t. Concern:

Customer expressed a concern about the inability of the rural carnet to weigh and rate

letters and packages

Response:

The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mining. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

2. Concern:

Customers expressed concern about collection of outgoing mail

Response:

The customer expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carner when serving the route. The customer should raise the flag on the mailbox to alert the carner that outgoing mail is to be collected from the mailbox.

If your know of a location in your community that is interested in providing postal services, the following link guides you to a service that you might be of interest. http://www.uspsatampstogo.com/ Other options may be found at usps.com as well.

E Concern:

Customers were concerned about a change of address

Response:

The customer expressed a concern about a change in address. Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

4. Concern:

Customers were concerned about having to travel to another post office for service.

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the corner, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. There are also various online programs that allow you to ship packages both domestic and internationally. For more information, your www usps com-

5 Conpara:

Customers were concerned about obtaining services from the carrier

Response

The customer were concerned about obtaining services from the carrier retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R. Stamp Purchase Order (Rural), available from the post office or the carrier, Commemorative stamps and stamp collecting products are also available. The customer addresses the ontrage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed strivelope in which the completed money order is mailed to its

destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Stamps are also available online at usps.com, at many ATMs, gas stations, godery stores, and by calling 1-800-STAMP34.

6. Concern: Customers were concerned about permit mailing

Response: The customer expressed a concern about permit mailing that was input at the Post Office Responsibility for the permit account will be transferred to the administrative Post Office

Mailings must be submitted to that office for verification. Customers interested in obtaining

a permit should contact the administrative postmaster.

Concern: You were concerned about having to travel to another post office for service.

Response: The customer expressed a concern about having to travel to another post office for service.

Services provided at the post office will be available from the carner, and customers will not

have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available.

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Concern: Customer expressed a conpent about package delivery and pickup.

Response: The customer expressed a concern about package delivery and pickup. Rural carners will

deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to % mile off of the line of travel, at a designated

place, such as on your porch or under a carport.

Concern: Customers asked why their post office was being discontinued while others were retained.

Response: The dustomer asked why the suspended post office was being discontinued while others

were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and

investigate the feasibility of providing service by alternate means

Concern: Containers questioned the aconomic savings of the proposed discontinuance.

Response: The customer questioned the economic savings of the proposed discontinuance. Carrier

service is more cost-effective than maintaining a postal facility and postmaster position.

The Postal Service estimates a positive annual savings.

Concern: Customers were concerned about later delivery of mail.

Response: The customer expressed a concern about delivery time. A customer's location on a

carrier's line of travel determines the time of day mad is delivered. This inflictive, precludes providing early delivery of mail to every customer because no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cant per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route.

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Some advantages of the proposal are:

- The rural and contract carriers may provide retail services, alleviating the need to go to the dost office. Stamps by Mail order forms are provided for customer convenience.
- Customers opting for carrier service will have 24-hour access to their mail.

- Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
- CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
- Customers opting for carrier service will not have to pay post office box fees.
- Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

- The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
- Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
- 3 A change in the mailing address. The community name will confinue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service conductes this final determination will provide a maximum degree of effective and regular postal services to the community.

II, EFFECT ON COMMUNITY

Latham is an unincorporated community located in Moniteau County. The community is administered politically by Moniteau County. Police protection is provided by the Moniteau County Sheriff Department. Fire protection is provided by the Fortuna Volunteer Fire Department and Latham Fire Department. The community is comprised of Farmers and small Menonite population and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Green Grove Baptist Church Latham R. V School Springfull Christian School Hazel Dell School Praine Union School South Latham School, none. Residents may travel to hearby communities for other supplies and services.

Nonpostal services provided at the Latham Post Office will be available at the California Post Office. Government forms normally provided by the Post Office will also be available at the California Post Office or by contacting your local government agency.

Customers expressed concern for those customers with disabilities

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the delition, and on the congressional inquiry.

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Response: The customer expressed a concern about the detrimental effect the

loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

4 Concern: Customers expressed concern for loss of community identity.

Response: A community's identity derives from the interest and vitality of its

residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community

name in addresses.

6. Concern: Customers were concerned about loss of employment in the

community

Response: The postmaster position is vacant and there is no guarantee that

any replacement postmaster would be from the community

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster was promoted on December 56, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 33,035 with a breakdown as follows:

Postmaster Satary (EAS-55: No COLA) Fringe Bertefits @ 33.5% Annual Lease Costs	\$ 23,026 \$ 7,714 + \$ 3,500	
Total Annual Costs Less Annual Cost of Replacement Service	3 34,340 <u>-3 1,305</u>	
Total Annual Savings	\$ 33,035	

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration

VI. SUMMARY

This is the final determination to close the Listham. MO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the California Post Office, located 12 miles away.

The postmaster was promoted on December 08, 2008, if the office has a noncarrier PMR(s), they may be separated from the Postal Service, however, aftempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The worldoad has declined, Effective and regular service will continue to be provided by highway contract route service.

The Latham Post Office provided delivery and retail service to 22 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 21. There are one permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery camer, which could allevinte the need to trevel to a Post Office for service. The Pestai Service will save an estimated \$33,035 armually. A disadvantage to some will be in meeting the rural or contract delivery camer to transact business. However, it is not necessary to be present to conduct most Postai Service transactions with rural or contract delivery carner.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are svaliable for public inspection at the Latham Post Office. Fortuna Post Office and Castomia Post Office during normal office nours.
- Appeal Rights. This final determination to close the Latham Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW. Suite 200, Washington DC 20268-000. Appeals must be received by the Commission within 30 days of the date this final determination is posted, if an appeal is filled, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Latham Post Office. Fortuna Post Office and California Post Office during normal office hours.

Dan Hoodelle		
- Grant	68/05/2011	
Dean J. Granholm Vice President of Delivery and Post Office Operations	Date	

Date of Removal: 09/06/2011

FINAL DETERMINATION TO CLOSE THE LATHAM. MO POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE



DOCKET NUMBER 1369913 - 65050